

# A G E N D A

## Health Scrutiny Committee

Date: **Thursday, 29th July, 2004**

---

Time: **10.00 a.m.**

---

Place: **The Council Chamber,  
Brockington, 35 Hafod Road,  
Hereford**

---

Notes: Please note the **time, date** and **venue** of  
the meeting.

*For any further information please contact:*

*Tim Brown, Members' Services, Tel 01432  
260239*

*E-Mail: [tbrown@herefordshire.gov.uk](mailto:tbrown@herefordshire.gov.uk)*

---

**County of Herefordshire  
District Council**



# AGENDA

## for the Meeting of the Health Scrutiny Committee

To: Councillor W.J.S. Thomas (Chairman)  
Councillor T.M. James (Vice-Chairman)

Councillors Mrs. W.U. Attfield, G.W. Davis, Mrs. J.A. Hyde, Brig. P. Jones CBE,  
G. Lucas, R. Mills, Ms. G.A. Powell and J.B. Williams

	Pages
<b>1. APOLOGIES FOR ABSENCE</b> To receive apologies for absence.	
<b>2. NAMED SUBSTITUTES (IF ANY)</b> To receive details of any Member nominated to attend the meeting in place of a Member of the Committee.	
<b>3. DECLARATIONS OF INTEREST</b> To receive any declarations of interest by Members in respect of items on this agenda.	
<b>4. MINUTES</b> To approve and sign the Minutes of the meetings held on 23rd and 28th June, 2004.	1 - 12
<b>5. ANNUAL REPORT OF THE DIRECTOR OF PUBLIC HEALTH 2003</b> To consider the Director of Public Health's Annual Report 2003.	13 - 14
<b>6. CANCER SERVICES</b> To consider further issues regarding the provision of cancer services.	15 - 16
<b>7. REVIEW OF MANAGEMENT OF LEGIONNAIRES DISEASE OUTBREAK (TO FOLLOW)</b> To give further consideration to the review of how the outbreak of legionnaires disease in Hereford City was managed.	



## **PUBLIC INFORMATION**

### **HEREFORDSHIRE COUNCIL'S SCRUTINY COMMITTEES**

The Council has established Scrutiny Committees for Education, Environment, Health, Social Care and Housing and Social and Economic Development. A Strategic Monitoring Committee scrutinises Policy and Finance matters and co-ordinates the work of these Committees.

The purpose of the Committees is to ensure the accountability and transparency of the Council's decision making process.

The principal roles of Scrutiny Committees are to

- Help in developing Council policy
- Probe, investigate, test the options and ask the difficult questions before and after decisions are taken
- Look in more detail at areas of concern which may have been raised by the Cabinet itself, by other Councillors or by members of the public
- "call in" decisions - this is a statutory power which gives Scrutiny Committees the right to place a decision on hold pending further scrutiny.
- Review performance of the Council
- Conduct Best Value reviews
- Undertake external scrutiny work engaging partners and the public

Formal meetings of the Committees are held in public and information on your rights to attend meetings and access to information are set out overleaf

# **The Public's Rights to Information and Attendance at Meetings**

## **YOU HAVE A RIGHT TO: -**

- Attend all Council, Cabinet, Committee and Sub-Committee meetings unless the business to be transacted would disclose 'confidential' or 'exempt information'.
- Inspect agenda and public reports at least five clear days before the date of the meeting.
- Inspect minutes of the Council and all Committees and Sub-Committees and written statements of decisions taken by the Cabinet or individual Cabinet Members for up to six years following a meeting.
- Inspect background papers used in the preparation of public reports for a period of up to four years from the date of the meeting. (A list of the background papers to a report is given at the end of each report). A background paper is a document on which the officer has relied in writing the report and which otherwise is not available to the public.
- Access to a public Register stating the names, addresses and wards of all Councillors with details of the membership of Cabinet and of all Committees and Sub-Committees.
- Have a reasonable number of copies of agenda and reports (relating to items to be considered in public) made available to the public attending meetings of the Council, Cabinet, Committees and Sub-Committees.
- Have access to a list specifying those powers on which the Council have delegated decision making to their officers identifying the officers concerned by title.
- Copy any of the documents mentioned above to which you have a right of access, subject to a reasonable charge (20p per sheet subject to a maximum of £5.00 per agenda plus a nominal fee of £1.50 for postage).
- Access to this summary of your rights as members of the public to attend meetings of the Council, Cabinet, its Committees and Sub-Committees and to inspect and copy documents.

## **Please Note:**

Agenda and individual reports can be made available in large print. Please contact the officer named on the front cover of this agenda **in advance** of the meeting who will be pleased to deal with your request.

The meeting venue is accessible for visitors in wheelchairs.

A public telephone is available in the reception area.

## **Public Transport Links**

- Public transport access can be gained to Brockington via the service runs approximately every half hour from the 'Hopper' bus station at the Tesco store in Bewell Street (next to the roundabout junction of Blueschool Street / Victoria Street / Edgar Street).
- The nearest bus stop to Brockington is located in Old Eign Hill near to its junction with Hafod Road. The return journey can be made from the same bus stop.

If you have any questions about this agenda, how the Council works or would like more information or wish to exercise your rights to access the information described above, you may do so either by telephoning the officer named on the front cover of this agenda or by visiting in person during office hours (8.45 a.m. - 5.00 p.m. Monday - Thursday and 8.45 a.m. - 4.45 p.m. Friday) at the Council Offices, Brockington, 35 Hafod Road, Hereford.

**COUNTY OF HEREFORDSHIRE DISTRICT COUNCIL**

**BROCKINGTON, 35 HAFOD ROAD, HEREFORD.**

**FIRE AND EMERGENCY EVACUATION PROCEDURE**

In the event of a fire or emergency the alarm bell will ring continuously.

You should vacate the building in an orderly manner through the nearest available fire exit.

You should then proceed to Assembly Point J which is located at the southern entrance to the car park. A check will be undertaken to ensure that those recorded as present have vacated the building following which further instructions will be given.

Please do not allow any items of clothing, etc. to obstruct any of the exits.

Do not delay your vacation of the building by stopping or returning to collect coats or other personal belongings.



COUNTY OF HEREFORDSHIRE DISTRICT COUNCIL

**MINUTES of the meeting of Health Scrutiny Committee held at The Council Chamber, Brockington, 35 Hafod Road, Hereford on Wednesday, 23rd June, 2004 at 2.00 p.m.**

**Present:** Councillor W.J.S. Thomas (Chairman)  
Councillor T.M. James (Vice Chairman)

**Councillors:** Mrs. W.U. Attfield, G.W. Davis, Mrs. J.A. Hyde, Brig. P. Jones CBE, G. Lucas, R. Mills and Ms. G.A. Powell

**In attendance:** Councillors W.L.S. Bowen and P.E. Harling.

**1. CHAIRMAN AND VICE-CHAIRMAN**

It was noted that Councillor W.J.S. Thomas had been appointed Chairman of the Committee and Councillor T.M. James appointed Vice-Chairman of the Committee at the Annual Meeting of Council on 21st May, 2004.

**2. APOLOGIES FOR ABSENCE**

Apologies were received from Councillor J.B. Williams.

**3. NAMED SUBSTITUTES**

There were no named substitutes.

**4. DECLARATIONS OF INTEREST**

There were no declarations of interest.

**5. MINUTES**

**RESOLVED:** That the Minutes of the meeting held on 29th April, 2004 be confirmed as a correct record and signed by the Chairman.

**6. ACCESS AND WAITING**

The Committee received a presentation from Mrs S. Beamish, Director of Operations, and Hereford Hospitals NHS Trust, assisted by Mrs L. Kedward, Project Director Emergency Care Services, on the national initiative aimed at reducing waiting times.

Mrs Beamish explained how the position had improved since 2001, the targets which it was planned to achieve by March, 2005 and the pattern of improvement which showed a significant reduction in waiting times across the board for inpatients, outpatients and the accident and emergency department, with further improvement envisaged. She outlined the key principles which had underpinned this improvement.

She drew attention to a 16% rise in admissions to the accident and emergency unit between September and October 2004 which had had a severe impact on performance. She explained how the rise had mirrored the reduction in the numbers of those attending minor injury units and how this was attributable to the change in the arrangements for the provision of out of hours services. This had illustrated the

importance of accurate communication on first contact with the patient to ensure that the matter was dealt with locally where possible. She reported that the aim was to have one local call centre so when calls came in the correct advice could be given with the benefit of local knowledge. The intention would be that calls to NHS Direct would be routed to that centre. The sudden rise in accident and emergency admissions had also highlighted the need for caution in making assumptions about the pattern of public behaviour and how quickly attitudes could change, with significant implications for service provision.

She noted that 10% of patients accounted for 50% of overall inpatient days and outlined key pieces of work which were underway to improve capacity: a review of the way in which the space available in the hospital was utilised; the way in which chronic disease cases were managed and the scope for providing care outside the hospital environment; and the redesign of emergency services focusing on the provision of services in the right place, at the right time, with the right skills available.

In response to questions Mrs Beamish expressed the view that there was the potential by changing practices to improve the availability of beds and that there was the capacity to cope with the demands the hospital could expect to face. She confirmed that a process for ongoing review of the use made of the hospital was in place. She added that the role of community hospitals would be considered as part of the project work underway.

The Committee agreed that it would be helpful to receive a further report on the situation after March 2005 to assess the progress that had been made.

**RESOLVED: That the presentation be noted and a progress report requested after March 2005.**

## 7. **CANCER SERVICES**

The Committee was informed of issues regarding the provision of cancer services.

The Cheltenham and Tewkesbury NHS Primary Care Trust had advised the Council that the Cancer Network Board responsible for overseeing the provision of cancer services across Gloucestershire, Herefordshire and South Worcestershire was, carrying out work which was likely to identify the need for continued development and change in services.

A meeting had been arranged to discuss any cross-boundary issues. It was thought possible that a formal Joint Committee might need to be established with the Scrutiny Committees of the other two local authorities affected to consider any proposed changes to services. Authority was sought to make any necessary arrangements if there was not a convenient scheduled meeting to which to report.

In response to a question it was agreed to provide clarification on the scope for patients to access cancer services from other sources, for example Shrewsbury which was more convenient for residents of North Herefordshire.

**RESOLVED: That the Director of Social Care and Strategic Housing be authorised to take any necessary action to facilitate the establishment of a Joint Committee after consultation with the Chairman of the Committee and the County Secretary and Solicitor.**

**8. COMMUNICATION AND MORALE**

The Committee considered the work of a Sub-Group to investigate communication and morale issues within the local Health Service.

The Committee had established a Sub-Group in October 2003 but without a specific remit at that stage. It was proposed that a work programme for the sub-Group should now be formulated and that the Group's membership should be increased.

**RESOLVED:**

**THAT (a) the Director of Social Care and Strategic Housing following consultation with the Chairman and Members of the Communication and Morale Sub-Group be authorised to formulate a work programme for the Sub-Group;**

**and**

**(b) Councillor Mrs W.U. Attfield be appointed a Member of the Sub-Group and Mr C.G. Grover be co-opted onto the Group.**

The meeting ended at 3.05 p.m.

**CHAIRMAN**



**MINUTES of the meeting of Health Scrutiny Committee held at The Council Chamber, Brockington, 35 Hafod Road, Hereford on Monday, 28th June, 2004 at 10.00 a.m.**

**Present:** Councillor W.J.S. Thomas (Chairman)  
Councillor T.M. James (Vice-Chairman)

Councillors: G.W. Davis, Mrs. J.A. Hyde, Brig. P. Jones CBE, G. Lucas and R. Mills.

**In attendance:** Councillors J.H.R. Goodwin and P.E. Harling.

**9. APOLOGIES FOR ABSENCE**

Apologies were received from Councillors Mrs W.U. Attfield, Ms G.A. Powell and J.B. Williams.

**10. NAMED SUBSTITUTES**

There were no named substitutes.

**11. DECLARATIONS OF INTEREST**

There were no declarations of interest.

**12. MINUTES**

The Committee deferred consideration of the accuracy of the Minutes of the meeting held on 23rd June, 2004.

**13. REVIEW OF MANAGEMENT OF LEGIONNAIRES DISEASE OUTBREAK**

The Committee began its review of how the outbreak of legionnaires disease in Hereford City in October 2004 had been managed.

The following people had been invited to provide information to the Committee:

- Dr Mike Deakin                      Director of Public Health – Herefordshire
- Dr David Kirrage                    Health Protection Agency - Hereford and Worcester Local Health Protection Unit
- Mrs Lynne Kedward                Hereford Hospitals NHS Trust - Acting Director of Nursing at the time of the outbreak and now Project Director – Emergency Services Redesign
- Mr Paul Nicholas                    Herefordshire Council - Environmental Health Manager (Commercial)
- Mr Andrew Tector                    Herefordshire Council - Head of Environmental Health and Trading Standards

Each invitee had provided a written submission in advance, which had been circulated, to Members of the Committee.

The Committee had also received a letter from Mr Paul Bates, the Chief Executive of the Herefordshire Primary Care Trust, reflecting on his personal experience as a Chief Executive tackling his first major public health challenge.

Dr Ian Tait General Practitioner and Chairman of the Primary Care Trust's Professional Executive Committee had also written about the communication of information to GPs during the outbreak.

Mr Neil Pringle, Chief Executive of Herefordshire Council, was also present to advise the Committee and comment on his own involvement in managing the outbreak.

Ms Ann Fleming, recently appointed Communications Manager for the West Midlands Region of the Health Protection Agency was also present.

The Chairman explained that the Committee's intention in conducting its review was to focus on the logistics of the outbreak, the lessons learned, and to establish the readiness to deal with a similar or potentially more serious event in the future.

### **Statement by Dr Kirrage**

Dr Kirrage gave a presentation on the chronology of the outbreak broken down into five stages: identification and investigation of first confirmed cases; formation of the Outbreak Control Team; the restructuring of the Outbreak Control Team; the running of the investigation; and the debriefing after the outbreak was over. He identified lessons learned at each stage and the outcomes and key messages.

The lessons learned included:

- Outbreaks can become big very quickly and result in extensive media coverage.
- Demand for media coverage will impede the investigation unless media support is available.
- Such situations will generate a high level of political interest.
- The respective responsibilities of the Health Protection Agency and the Primary Care Trust had initially been uncertain although this had been very quickly resolved.
- There had been issues about protecting patient confidentiality particularly from the national press.
- The separation of the strategic management of the incident from the investigation and management of the outbreak had worked well.
- Experienced media support was essential.
- The economic impact could influence the respective responses of the Local Authority and the Primary Care Trust.
- There had been very good working relationships within the Outbreak Control Team.
- The investigation could be left to the outbreak control team but there was a need to be aware of the effect on other Primary Care Trust Staff and keep them fully up to date.

- There had been some contrary expert advice. It had been expected that employees where the source was located would have been affected but this had not proved to be the case.
- Good resources had been available both at national level and locally where there had been excellent support from an extremely able Environmental Health Team. The use of the GIS software package to map the outbreak had been very helpful.

The outcomes included the use of new techniques and agencies; new information about Legionnaires disease; the preparation by the Health Protection Agency of new Legionnaires disease guidance; and the introduction of Health Protection Agency regional press officers. Root Cause Analysis methodology had been used to identify and explore strengths and weaknesses in managing the outbreak and establish best practice that could be applied to other outbreaks. Dr Kirrage noted that the Chief Medical Officer had been supportive of the findings and had approved a plan for their dissemination. This included a national conference in September 2004. Dr Kirrage believed that the lessons learned would prove beneficial in managing any future incidents of this nature.

He concluded that the key messages were:

- The need for awareness of the scale of an outbreak and the effect on the Primary Care Trust in providing local health services.
- An experienced media response was vital.
- The strategic management of the incident should be separated from the investigation and management of the outbreak.
- The need for dedicated, large rooms to accommodate the Outbreak Control Team, noting that Environmental Health Staff had had to travel across the City to attend meetings.
- It had been fortunate that there had been very good working relationships between the participant organisations.

#### **Statement by Dr Deakin**

Dr Deakin gave a view on the outbreak from his perspective and that of the Primary Care Trust. He agreed with Dr Kirrage's comment that there had been initial uncertainty about the respective roles of the Primary Care Trust and the Health Protection Agency. However, this had soon been clarified.

He explained that it is often difficult to be sure that an outbreak is occurring because the number of cases often increases slowly and incrementally. In the event, the Health Protection Agency and Primary Care Trust had acted quickly after the first two cases. However, every situation was different and a judgment had to be made as to when it was necessary to call in the additional resources required to manage an outbreak.

Communication had been vital. He thought that the Primary Care Trust could possibly have done more to ensure that its staff were kept up to date. In terms of the wider population the media had proved helpful in raising awareness. It had been important to be honest and maintain public confidence. As the incident had progressed it had become apparent that the Primary Care Trust's focus on infection control had to be balanced against the broader responsibilities of Herefordshire Council, which had had to be mindful of issues such as the economic impact on Hereford City.

It was noted that the practicalities of testing for the disease had given the impression of some uncertainty in responses to the public and the media. Dr Kirrage and Dr Deakin explained how an initial test could show infection was present but to determine the precise strain of infection could take a further 10-14 days.

#### **Statement by Mr Tector**

Mr Tector commented on the role played by Environmental Health Services. He explained the legislation, which defined the responsibilities of the Environmental Health Service and drew attention to the role of the Health and Safety Executive (HSE). He noted that because of their responsibilities, including determining whether criminal charges should be brought, the HSE had carried out far more detailed investigations to determine whether there had been compliance with the relevant Codes.

He explained how the epidemiological expertise of Environmental Health Officers had helped them in obtaining case histories and other relevant details.

He also reported on the establishment of a helpdesk to answer questions from business and the public and, in the absence of media expertise in other agencies, on the beneficial role played by the Council's Public Relations Unit, which had allowed the service to focus on the outbreak.

He believed that the work with IT services to use the GIS system to map the outbreak had reduced the time taken to identify the source.

He highlighted that one of his concerns about managing a similar situation in the future was the legislative changes, which would remove enforcement powers from the Local Authority and transfer them to the Environment Agency. He did not think that staff at the Agency would have the same breadth of epidemiological skills and would certainly lack local knowledge. This needed to be addressed at national level.

Mr Nicholas then gave a presentation demonstrating how the GIS system had been used to map the outbreak.

#### **Statement by Mrs Kedward**

Mrs Kedward commented on the role played by the Hereford Hospitals NHS Trust. She explained that it had been important to clarify roles from the outset and the Hospitals Trust had been clear that its role was to treat patients and liaise closely with the other agencies involved in the outbreak. The hospital had also co-ordinated all the specimens. Staff had been kept fully informed and reassured that there was no danger of infection from patients. Nursing staff had been involved in establishing patients histories to assist with the investigation.

There had been some difficulties with the national press trying inappropriately to obtain details of patients. The Trust had sought to ensure that all enquiries were dealt with by the main enquiries line.

A small team had been formed dedicated to working on the outbreak and due to the time spent on the outbreak by the team there was an issue as to how the situation would have been managed if the outbreak had continued over a prolonged period. A second team would have needed to be involved.

In terms of capacity the Trust had liaised with the wider Health Network over whether additional capacity was needed. Plans were in place to free up capacity in terms of major incidents but in this instance the cases had increased incrementally. There



had been very good communications and working relationships with GPs. This had ensured that no one was sent for admission to hospital unless absolutely necessary.

### **Statement by Mr Pringle**

Mr Pringle commented that overall the consensus was that the outbreak had essentially been well handled. What needed to be considered was how much this was due to good management and how much to good fortune and whether improvements could be made.

He thought consideration could be given to whether formation of the Gold Team to oversee the strategic management of the incident had been early enough; whether the Council had remained part of the Gold team for too long; and whether there was a point at which more positive messages could have been given to the public about going into the City centre. On balance he thought that it might have been possible for the view to be taken that the outbreak was over and for the Council to start giving more positive messages 24 –48 hours sooner than it had done. It was, however, a matter of fine judgment.

In terms of good fortune there had been tremendous co-operation from Bulmers who had voluntarily closed the cooling tower suspected of being, but not at that time proven to be, the source of the infection. Had the Council instead been forced to use its powers to order closure at that stage and the suspicion proved mistaken the Council could have faced a significant bill for compensation.

The resources available to the Authority as a unitary authority, the co-terminosity with the Primary Care Trust and the Hospitals Trust and the good working relationships had been of huge benefit in responding to the outbreak.

The outbreak had been relatively short but he had observed staff becoming tired. In future he thought the Primary Care Trust and the Authority would need to be mindful of the need to ensure that committed staff were rested.

A further point, which was quickly accepted, was that at every stage decisions and the reasons for them, including the evidence available at the time should be recorded. This would be good practice in any such situation.

### **Other Comments**

In response to a comment about the importance of communications, Dr Deakin explained the approach taken to press releases. He confirmed that if there had been nothing further to report a press release had been given to that effect. It was acknowledged that a difficulty had arisen following the issue of a release on the first Friday of the outbreak. Although arrangements had been made for any follow up enquiries to be dealt with by a national hotline it had broken down. This had not been discovered until the following Monday.

Mr Tanner, of the Hereford Times, was present at the meeting and the Chairman invited his views from a media perspective. Mr Tanner commented that it was important that one agency took overall control and that should be the Health Protection Agency. It was important that teams on the ground were not distracted. In terms of dealing with the enquiries from the national press it was important that staff were briefed on the appropriate way to respond.

The Committee adjourned at this point.

### Questions

When the Committee reconvened, a question and answer session was held and the principal points raised are summarised below.

- Clarification was sought on the action taken following the identification of symptoms of legionnaires disease in a man on 8th October, as referred to in Dr Deakin's written submission

Dr Deakin explained that symptoms of legionnaires disease were similar to the symptoms of other diseases, particularly types of pneumonia. No one had identified at that stage that the patient had in fact contracted legionnaires disease. The cases as a whole varied in severity and hospital treatment was not automatically necessary. It was thought possible that not all cases during the outbreak had been identified.

- It was explained that, whilst the full emergency planning group had not needed to be convened, it had been decided to mirror the established system and Gold and Silver commands had been established accordingly.
- That the approach to dealing with the media had been both proactive and reactive, with all parties signing up to the press releases. Care had been taken to emphasise where appropriate and there was uncertainty, for example while test results were awaited, that the authorities were acting on the basis of probabilities. The caution which needed to be exercised had been demonstrated by the incident where, after it was believed the outbreak was over, a further case had been reported. It was established that this was because of delay in reporting and identifying the symptoms and the outbreak was indeed over. However, an inaccurate report had appeared in the media creating public concern that the outbreak was not over.
- It was asked whether, given the serious economic effects, consideration had been given to issuing more positive press releases. Dr Deakin advised that he had emphasised throughout that, following all the checks, Hereford was the safest place in England, but this was not what the public had wanted to hear.
- In terms of the threshold for declaring an emergency Dr Deakin explained that there were plans in place for a flu epidemic or something of that nature. The difficulty with something like the legionnaires disease outbreak was that the picture had emerged slowly. In those circumstances experience and judgment had to determine the level of response.
- The contribution strong personal relationships had made to managing the outbreak had been highlighted in the statements made to the Committee. A Member suggested that there was perhaps a case for formalising these relationships, particularly as it was when people were under stress and tired that there was the potential for such relationships to become strained.
- It was asked whether there should be any changes in the boundaries of responsibilities in the light of experience. Dr Kirrage commented that prior to the establishment of the Health Protection Agency the Consultant in Communicable Disease Control in Hereford had been part time. More cover was now provided through the Local Health Protection Unit. When the outbreak was declared three people had been transferred from Worcester to Hereford. The new arrangements had delivered a better local response than would previously have been the case. There had also been a greater ability to call on national

resources, such as those at Porton Down. It was, however, important to retain local knowledge. In gathering evidence benefit had been derived from staff from the Agency being paired with local Environmental Health Officers. In conclusion, as he had previously mentioned, whilst there had been some initial tentativeness the respective roles had been quickly established. He noted that the appointment of Regional Press Officers had been a direct result of the outbreak.

- Mr Tector agreed with Dr Kirrage's comments on the importance of local knowledge and also the local links with the Health and Safety Executive and the Health Protection Agency.
- Mr Tector acknowledged that whilst wet cooling systems had to be registered this did rely on the Council being kept informed and it was difficult to ensure that the register was up to date. In general firms did notify the Council that they had such systems. It was more common for firms who had decommissioned wet cooling systems to fail to notify the Council so that they could be deleted from the register. In addition there were a number of other potential sources, which did not have to be registered such as meat humidifiers. As a consequence of the outbreak the Council did now have an improved database, which would save time in the event of another outbreak.
- Mr Nicholas was informed the Committee that as part of the ISO9001 accreditation, the Service was producing procedures that relate to most activities undertaken. A procedure to deal with single cases and outbreaks would be written and would form part of the Quality Management System.
- Mr Tector reiterated his concern that the transfer of powers from the Environmental Health Service to the Environment Agency had the potential to hamper the effectiveness of the response to certain incidents. Mr Pringle added that there was currently an overlap of powers in certain areas and the Environment Agency might feel that this hampered its operations. However, in his view a Local Authority was better placed to determine local priorities than a national agency. Herefordshire as a unitary authority had the capacity to exercise the relevant powers and meet its responsibilities. Dr Kirrage noted that the resources of the Environment Agency could easily be stretched and local expertise could make an important contribution.
- In response to a question about the capacity to deal with a greater emergency Mrs Kedward explained that Major Incident Plans were in place and there were a number of ways in which additional beds could be made available, including making use of capacity within the NHS as a whole. The Plans were being reviewed, given changes to the hospital, and made more user friendly.
- In answer to a question about how the recommendations in his report were to be taken forward Mr Nicholas advised that the Major Incident Plan was owned by the Primary Care Trust and the Strategic Health Authority and reviewing it would be their responsibility. Work was planned with the Health Protection Agency to develop a bespoke operational plan for dealing with Legionnaires disease. The question of representations to the Government about the transfer of powers to the Environment Agency and making Legionnaires Disease a notifiable disease had yet to be addressed by the Council. Officers would be carrying out further work in response to the agreed lessons learned.
- It was requested that further information be provided to the Committee on the implications of the removal of certain powers from the Environmental Health Service and their transfer to the Environment Agency; what early warning systems

were in place or could be put in place to assist in dealing with outbreaks such as the legionnaires disease; and an indication given of the one thing in particular those making statements to the Committee would have done differently.

On behalf of the Committee the Chairman thanked everyone for their attendance and the information they had provided to the Committee.

The Committee adjourned between 11.20 and 11.40.

The meeting adjourned between 11.20 and 11.40 am ended at 12.40 p.m.

**CHAIRMAN**

## **ANNUAL REPORT OF THE DIRECTOR OF PUBLIC HEALTH 2003**

**Report By: Director of Social Care and Strategic Housing**

### **Wards Affected**

County-wide

### **Purpose**

1. To consider the Director of Public Health's Annual Report 2003.

### **Background**

2. The Director of Public Health, a post jointly funded by this Council and the Herefordshire Primary Care Trust (PCT) and line managed within the PCT, produces an Annual Report on Health in Herefordshire. This reports on health issues in the County and makes a series of recommendations. This year the report also contains a review of progress on previous year's recommendations affording the Committee the opportunity, as envisaged when formulating its work programme, to look at the extent to which the recommendations have actually influenced the policy and decision making of public agencies within the County. The Government's guidance suggests that this report is one of the sources which might be used by the Committee to inform the identification of local priorities to be scrutinised.
3. Dr M. Deakin, Director of Public Health for Herefordshire and Dr K. Millard, Consultant in Public Health for the PCT will attend the meeting to give a presentation on the report and answer questions.

### **RECOMMENDATION**

**THAT the Committee consider the Annual Report of the Director of Public Health 2003.**

### **BACKGROUND PAPERS**

- None



## **CANCER SERVICES**

**Report By: Director of Social Care and Strategic Housing**

### **Wards Affected**

County-wide

### **Purpose**

1. To consider further issues regarding the provision of cancer services.

### **Financial Implications**

2. None identified at this stage. Work is to be carried out from within existing resources.

### **Background**

3. This Committee was informed on 23 June of a letter received from the Cheltenham and Tewkesbury NHS Primary Care Trust. This advised that the Three Counties Cancer Network Board (CNB) responsible for overseeing the provision of cancer services across Gloucestershire, Herefordshire and South Worcestershire was, "currently working to implement a series of action plans linked to improving Outcomes guidance for each of the main types of cancer. It is likely that that this will identify the need for continued development and change in services to meet the stringent standards set."
4. An informal meeting was held on 12th July between representatives of the CNB and the Overview and Scrutiny Committees affected. It was explained that the CNB had recently agreed an action plan on Upper-Gastrointestinal (UGI) cancer treatment. This would see treatment, currently provided in hospitals across the Network's area, being centralised at Gloucester. Gloucester Hospitals NHS Trust was due to present a detailed business plan moving towards implementation of a centralised service in approximately 18 months time.
5. Some concern was expressed at that meeting by the Overview and Scrutiny representatives that the Committees had not been consulted. The view expressed by CNB representatives was that the change was not regarded as significant enough to warrant a formal consultation exercise.
6. Further information setting out the background to the decision is to be circulated to each of the three Scrutiny Committees affected by this service change. The CNB is to meet on 1st September, 2004 and has requested that the views of the three Committees on the way forward be received before that date.

### **Issues**

7. At the time of drafting this report the additional information from the CNB has not been received. The Director of Social Care and Strategic Housing's advice to the Committee is that the CNB's proposed approach has been endorsed by the West Midlands (South) Strategic Health Authority and, at this late stage, given the clinical

---

Further information on the subject of this report is available from Tim Brown, Committee Manager (Scrutiny)  
on 01432 260239

governance case for the change; the direction from the NHS nationally, and that the service is to be retained within the sub-region, there is little benefit to be gained by seeking to request a formal consultation exercise, or otherwise debate the principle of the proposal. The Committee may well however, wish to request the opportunity to comment on issues flowing from the proposal such as patient/visitor travel arrangements and after care arrangements, which it is expected will be set out in the Trust's action plan. It is suggested that the Director be authorised to respond on this basis to the CNB, subject to there being nothing in the additional documentation awaited from the CNB to warrant reconsideration.

8. It is important to recognise, however, that the CNB will soon be seeking to sign off a further 10 action plans to address issues highlighted in the National Cancer Plan. The Committee has already agreed that the Director of Social Care and Strategic Housing be authorised to take any necessary action to facilitate the establishment of a Joint Committee after consultation with the Chairman of the Committee and the County Secretary and Solicitor. It is now clear that there is also a need to emphasise the importance of appropriate consultation and agree protocols which will govern the operation of that Committee, what matters are referred to it and how those are to be considered.

## RECOMMENDATION

- THAT (a) the Director of Social Care and Strategic Housing be authorised to submit the view to the Three Counties Cancer Network Board on the Committee's behalf that it does not at this stage wish to revisit the proposed centralisation of Upper-Gastrointestinal (UGI) cancer treatment at Gloucester, subject to there being nothing in the additional documentation supplied by the Board to warrant reconsideration of this view;**
- (b) the Director of Social Care and Strategic Housing be asked to request the Three Counties Cancer Network Board that the Committee, or Joint Committee to be established as appropriate, be kept informed of the development of the proposed centralisation of Upper-Gastrointestinal cancer treatment at Gloucester and given the opportunity to comment on issues flowing from the proposal such as patient/visitor travel arrangements and after care arrangements;**
- and**
- (c) the Director of Social Care and Strategic Housing be asked to emphasise to the Three Counties Cancer Network Board the importance of proposals being discussed at an early stage with the Committee, or Joint Committee to be established as appropriate, to agree whether or not emerging proposals are substantial and the need for protocols to be put in place as soon as possible to govern how future proposals will be considered.**

## BACKGROUND PAPERS

- None